

Walk-In/Acute Care Policy

Our providers are available to treat walk-ins for acute problems such as:

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|----------------------------------|---|------------------------------|---------------------|
| *UTI | *Muscle/Joint Injuries
in the last two weeks | *Fever | *Shingles |
| *Cough | *Sore Throat | *Acute Rash | *Acute Back
Pain |
| *Congestion | *Vaginal Discharge | *Minor Allergic
Reactions | *Ear Pain |
| *Upper Respiratory
Infections | *Flu | *STD's | *Animal Bites |

We DO NOT treat patients as walk-ins for:

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|--|--------------------------------|---|--------------------------|
| *Chronic Pain | *Depression/Anxiety | *Chest pain with
Shortness of Breath | *Head Injuries |
| *Children Under the
Age of 2 | *Chronic Joint/Back Pain | *Chronic Medical
Problems | *Stroke Like
Symptoms |
| *Confusion or Altered
Mental Status | *Refills on Chronic Medication | | |

As an urgent care clinic, we encourage everyone to have a primary care provider for chronic care and we encourage patients to follow up and seek care from those providers for chronic problems.