

Walk- In/ Acute Care Policy

When our providers are available, we see walk-ins for acute problems such as:

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|---------------------------------|-----------------------------------|----------------------|-----------------------------|
| UTI | Minor lacerations | Fever | Shingles |
| Cough | muscle/joint | Sore throat | Acute Rash |
| Congestion | injuries in the last two weeks | | Acute back pain |
| Upper respiratory infections | Ear pain | Vaginal discharge | Minor allergic reactions |
| | Flu | STD's | Animal bites |

We **DO NOT** see patients as walk ins for:

| | | | |
|-----------------------------------|----------------------------|---|----------------------------------|
| Chronic pain | Depression/ Anxiety | Chest pain with shortness of breath | Head injuries |
| Infants less than 3 months old | Chronic joint/back pain | Confusion or Altered mental status | Chronic medical problems |
| Stroke like symptoms | | | Refills on chronic medication |

As a primary care clinic, we encourage everyone to have a primary care provider for chronic care and we encourage patients to follow up and seek care from those providers for chronic problems.