

Patient Information

Welcome to the Huntsville Hospital Fever & Flu Clinic. We know that the ongoing flu season and COVID-19 outbreak have been concerning and disruptive to you and your family. This clinic was established to provide a centralized screening center/urgent care for those with mild to moderate upper respiratory illnesses. We are equipped to evaluate children and adults ages 6 and older.

If you are experiencing a medical emergency, we encourage you to call 911 or go to the nearest ER.

Here's what you need to know about how the clinic operates:

- You will be asked to wait in your car until you can be seen safely by our providers. The phone number you gave upon arrival will be used to contact you. Please remain on site.
- You must wear a mask (provided) at all times and use hand sanitizer prior to entering and upon leaving the building.
- Only the patient will be allowed in the building, unless the patient is a child between 6-18 years of age or an elderly person who needs assistance.
- This is not a full-service clinic. It is aimed at providing safe, guideline-based evaluation and screening for those with respiratory symptoms. Chronic medical problems or other acute complaints need to be addressed by your primary care provider.
- Your evaluation will include a flu test. Results are typically available in about 20 minutes. **The decision to test for COVID-19 is based on internal protocols. It is not by request.**
- If you are tested for COVID-19, we cannot guarantee how quickly the results will be available from the commercial lab due to overwhelming demand for testing statewide and across the nation.
- You will be notified of the test results by phone as soon as they are available. Positive results will be reported to the Alabama Department of Public Health.
- You must self-quarantine while awaiting your test results.
- If you test positive for COVID-19, you should continue to self-quarantine per CDC and Alabama Department of Public Health protocols. Your household family members and other close contacts do not necessarily need to be tested but should also self-quarantine.
- Medications will not be administered at this facility.
- No prescriptions or refills for controlled substances will be given.
- You may be referred to the emergency room if your symptoms are beyond the treatment capability of this facility.

If you are experiencing severe symptoms and are currently on chemotherapy, home oxygen or have other chronic medical issues, contact your primary care physician or go to the ER.

We anticipate demand for services provided by this clinic to exceed our ability to screen every patient in a timely manner. We apologize for any inconvenience this may cause.

HOURS OF OPERATION:

Monday - Friday, 9 a.m. - 5 p.m.

LOCATION:

120 Governors Drive • Huntsville, AL 35801

