



## Financial Assistance Policy Plain Language Summary

Patients who meet certain income criteria may qualify for financial assistance based on the below criteria:

Uninsured Patient Financial Assistance Guidelines	
Income Level (of FPL)	Discount
0 –200%	100% of Medicare rate
201% - 250%	50% of Medicare rate
251% - 300%	40% of Medicare rate
301% - 350%	25% of Medicare rate
351% - 400%	15% of Medicare rate

(FPL – Federal Poverty Level)

If you receive an award of financial assistance from Huntsville Hospital and the award does not cover 100% of Huntsville Hospital's charges for the services provided, a patient will not be charged more for emergency or other medically necessary care than the amount we generally bill patients that have insurance under Medicare.

If you think you may qualify for financial assistance, complete and sign a financial Assistance Application. The application and guidelines are available at [huntsvillehospital.org/financial](http://huntsvillehospital.org/financial) or you can obtain an application and a copy of the guidelines by:

- Calling the Patient Financial Services Department at (256)265-9689, Monday – Friday, 8a.m.-4:30p.m., to request a copy of the application and guidelines by mail, free of charge
- In your admission packet, our emergency department, or in any financial representative or cashier's office.
- By visiting any of the following locations:
  - Huntsville Hospital 101 Sivley Rd, Huntsville, AL 35801
  - Huntsville Hospital for Women & Children 245 Governors Dr, Huntsville, AL 35801
  - Madison Hospital 8375 Highway 72 W, Madison, AL 35758

For assistance completing the application or clarification on the guidelines; you may contact a financial counselor at (256)265-9689 between the hours of 8am – 4:30pm, Monday – Friday.

Forward your completed financial assistance application to:

**Patient Accounting Attn: Financial Counselors**  
**101 Sivley Road**  
**Huntsville AL, 35801**

*The financial assistance guidelines and application are also available in Spanish.*