

# Outpatient Pharmacy Benefits

## Employees and Dependents with Huntsville Hospital Insurance

### Prescription Copay Structure

Pharmacy Copay		
<b>HH Health System Network</b>		
Tier 1 drugs	\$10 copay	\$10 copay*
Tier 2 drugs	\$50 copay	\$50 copay*
Tier 3 drugs	\$65 copay	\$65 copay*
Tier 4 (Specialty) drugs	20% coinsurance	20% coinsurance*
<b>Retail Pharmacy</b>		
Tier 1 drugs	\$15 copay	\$15 copay*
Tier 2 drugs	\$65 copay	\$65 copay*
Tier 3 drugs	\$80 copay	\$80 copay*

\*Indicates After Calendar Year Deductible

### Accepted Payment Methods

Cash, debit card, credit card, employee badge purchase program, HSA, and FSA.

### Maintenance Medication Policy

After one 30-day fill at a retail pharmacy, employees covered under the Huntsville Hospital BCBS plan are required to fill maintenance medications within the HH Health System Retail Pharmacy Network. **HH Pharmacy Huntsville Hospital (HH Main)** is available for acute medications only. **Controlled Substances** may be filled at any AffirmedRx contracted pharmacy or HH affiliate pharmacy with the exception of HH Pharmacy St. Clair.

### 90-Day Maintenance Medication Locations

- HH Pharmacy St. Clair (Employee Mail Order Pharmacy) – 256-265-3900
- HH Pharmacy Med Mall – 256-265-3800
- ALH Community Pharmacy – 256-262-6745
- ALH Community Pharmacy #2 (Surgery Tower) – 256-262-6450
- Keller Community Pharmacy – 256-386-4600
- Decatur Morgan Hospital Pharmacy – 256-973-2167
- Marshall Medical Pharmacy – 256-894-6650
- Redmont Pharmacy – 256-356-9000
- Red Bay Pharmacy – 256-356-4044

### Pharmacy Benefit Support <https://affirmedrx.com/HHHS/>

If you have a concern about a benefit, claim, or other pharmacy service, please contact **AffirmedRx Account Services** at the number listed on your pharmacy benefits card.

**Account Services** – (877) 828-5165 (24/7/365)

Call when:

- You want to know if a medication is covered on your formulary.
- You want to know the copay for a medication that has been prescribed by your provider.
- You are at the pharmacy and your medication claim will not process.

**Patient Care Advocate (PCA)** – (256) 864-5116 (8:00 a.m. – 6:00 p.m. ET)

Call when:

- You need help affording prescribed medications.
- You need assistance requesting an exception for a non-covered medication.
- You are returning a call or voicemail from your Patient Care Advocate.

**Email:** PCA@affirmedRx.com

*Benefits and coverage are subject to plan provisions.*